

September 26, 1995

RE: CASCADE TOBOGGAN RESCUE EQUIPMENT COMPANY, INC.

Dear Gentlemen,

We are writing to you to alert you to a maintenance item related to the handles on our Cascade Toboggan, Model #100. Our company for over thirty years has used the quick release lynch pin system. It has been brought to our attention that some of our customers may not be properly maintaining these lynch pins, either by failing to replace them when they show wear, or not using the bales of the lynch pins snapped into place. We as the manfacturer have tested the lynch pin and know that used and maintained properly it is a safe product. In order to reduce the possibility that the pins will not be maintained properly, we are suggesting an alternative method for securing the handles that will require less maintenance. We are recommending that you replace the lynch pins with a grade 5 bolt, 3/8" X 1 3/4" with a nylock nut and two flat washers. This modification will ensure a safe and lower maintenance toboggan.

You as our valued customer can go about modifying your toboggan with the bolts by writing or calling us at the address and number listed below. We will provide to you at no charge the bolts, nuts, and washers. Also, enclosed is the new maintenance schedule that we as the manufacturer recommend be used. The key to making the toboggans as safe as possible is regular inspection and adherence to the maintenance schedule provided.

If you have further questions concerning this change or any other information you may need please call us at the number listed below.

Very truly yours,

Bob Bradley

CASCADE TOBOGGAN, INC.